

- There is a possibility that a programmed code may only be able to control some of your device features (for example, only turns a device on and off). To confirm that the device key is programmed with the correct code for maximum functionality, test the device. Attempt to control a variety of the device's functions with the remote. If some of the features of your devices don't work, try programming the remote with a different code in the list using the Direct Code Entry Method, until you find the code that allows the remote to control the majority of your device's functions. Different codes can provide different levels of functionality.

**Problem: The POWER key does not light when you press a key.**

- You may have pressed an invalid key for the mode the remote is in.
- Make sure the remote is in the correct mode by pressing the corresponding device key (TV, SAT•CBL•STREAM, DVD•VCR). This tells the remote which device to operate.
- Make sure the batteries are fresh and are properly installed. Replace the batteries with two new AA batteries, if necessary (see the Battery Installation section).

**Problem: The remote will not change channels on device.**

- Make sure the remote is in the correct mode by pressing the corresponding device key (TV, SAT•CBL•STREAM, DVD•VCR). This tells the remote which device to operate.
- Press the OK key after you enter a channel number.
- Remove any obstacles between the remote and the device. Make sure to aim the remote at the IR sensor on the device.

**Problem: The device's menu does not appear on the TV screen.**

- Make sure you have connected the device to your TV properly and selected the correct input. (See your devices' Owner's Manuals for proper connection procedures.)
- Make sure the remote is in the correct mode by pressing the corresponding device key (TV, SAT•CBL•STREAM, DVD•VCR). This tells the remote which device to operate.
- Menu access isn't supported for all brands. You may need to use your original remote control to access menu functions for some devices.

**For more information, please visit**  
[www.RCAAudioVideo.com](http://www.RCAAudioVideo.com)

**Consumer Help Line: 1-800-420-7968**

### Care and Maintenance

- Keep the remote dry. If it gets wet, wipe it dry immediately.
- Use and store the remote only in normal temperature environments.
- Handle the remote gently and carefully. Don't drop it.
- Keep the remote away from dust and dirt.
- Wipe the remote with a damp cloth occasionally to keep it looking new.
- Modifying or tampering with the remote's internal devices can cause malfunction and invalidate its warranty.

## Limited Lifetime Warranty

VOXX Accessories Corporation (the "Company") warrants to you the original retail purchaser of this product that should it, under normal use and conditions, be proven defective in material or workmanship during its lifetime while you own it, such defect(s) will be repaired or replaced (at the Company's option) without charge for parts and repair labor. To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below.

This Warranty does not cover product purchased, serviced or used outside the United States or Canada. This Warranty is not transferable and does not extend to costs incurred for installation, removal or reinstallation of the product. This Warranty does not apply if in the Company's opinion, the product has been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or the simultaneous use of different battery types (e.g. alkaline, standard or rechargeable).

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO DURATION OF THIS WARRANTY. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights, which vary from state/province to state/province.

**U.S.A.:** Audiovox Return Center, 150 Marcus Blvd., Hauppauge, New York 11788

**CANADA:** Audiovox Return Center, c/o Genco, 6685 Kennedy Road, Unit 3, Door 16, Mississauga, Ontario L5T 3A5

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